



Steve O'Connell AM  
Member for Croydon & Sutton

**Martin Hewitt QPM  
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Reference: Police and Crime Committee 20<sup>th</sup> September 2017

Dear Steve,

I write further to your letter dated 5<sup>th</sup> October 2017 in which you request information on the MPS response times for 'S' calls at the Pathfinder sites, and also data on Dedicated Ward Officers (DWOs).

As you know, Significant Graded calls are to be attended within 60 minutes. The table below shows the median response times for the Central North and East Area Pathfinder sites. This covers the period July 2017 to September 2017.

<b>Pathfinders - median response times for Significant Graded calls</b>			
<b>Borough</b>	<b>Jul-17</b>	<b>Aug-17</b>	<b>Sep-17</b>
<b>Central North</b>	<b>00:45:29</b>	<b>00:34:57</b>	<b>00:30:26</b>
<b>East Area</b>	<b>01:52:14</b>	<b>01:08:15</b>	<b>00:39:49</b>

You will see the response times in the East were in excess of our 60 minute target during the summer. The response element of the model was therefore adapted in the East in order to address this issue. I am pleased to see the times are improving significantly. The Pathfinders are a genuine test and we will continue to monitor the situation in order to ensure we meet the needs of our victims.

With regards to your question on DWOs, as part of the MPS Neighbourhood Policing model, all 629 wards across London will have 2 DWOs in anticipation of a full model rollout. At this time, 592 wards have met this target.

In answer to the final question about financial contributions from local authorities, Borough Commanders will work with their respective local leaders in order agree funding arrangements. Some local authorities may, for instance, choose to fund anti-social behaviour officers or Estates Teams. These funding arrangements are not directly related to the proposed DWO uplift.

I do hope this information is helpful. If you have any queries, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Martin Hewitt', with a stylized flourish at the end.

**Martin Hewitt QPM**  
**Assistant Commissioner Territorial Policing**