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Simon Cocks Chief Executive, Affinity Water Tamblin Way, Hatfield, Hertfordshire Al 10 9F7



Andrew Dismore AM

Date: 06 March 2018

Dear Mr Cocks,

Re: Water pressure and service in Barnet

I am writing to you with regard to a series of problems residents on my constituency of Barnet have had with their water supply. Most recently on the weekend of 3rd and 4th March, a number of properties in Barnet were left with very low water pressure, or no water at all.

Whilst of course the severe winter weather was the primary cause on this occasion, it isn't the first time there have been problems with water supply. You may recall that last year around half the borough was left without water for several days. I also read frequent reports from residents about low pressure and complaints about the water supply on social media.

I therefore write to ask whether there are more underlying problems with the supply of water in Barnet, and what your company is planning to do about it. It is unfair and unsafe for so many of my constituents to be so frequently interrupted in their supply of a basic human right.

I look forward to receiving your response.

Yours sincerely,

Andrew Dismore AM

and Difner

Labour London Assembly Member for Barnet and Camden