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LONDON ASSEMBLY LABOUR



Andrew Dismore AM

Date: 16 July 2018

Tony Fatunbi
Post Office
comments@postoffice.co.uk
BY EMAIL

Dear Mr Fatunbi,

Re: Camden Town Post Office

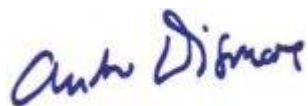
I am disappointed to read your decision to close your current Crown Post Office in Camden Town, after receiving assurances that the decision to set up a franchise was not an attempt to destabilise it. I asked specifically if you would "provide me with assurance that you do not have any plans to close the current Crown Post Office, and that your proposal for additional service at 146 Camden High Street is purely to augment the existing service."

The response I received stated that "I want to reassure you that... there is no plan to deliberately undermine the business at the current Camden branch."

One might say that the latest decision was entirely predictable, which is why it is very difficult for residents or myself to trust the assurances of the Post Office. That is why I stated in my original letter that "If your intention is indeed to close the current Crown Post Office, then I do not believe the Post Office are being honest with customers or with me, and that this is not an honest consultation."

However, now that the decision has been made, I would like to ask what services that are currently available at the Crown Post Office will not be available at the new franchise?

Yours sincerely,



Andrew Dismore AM
Labour London Assembly Member for Barnet and Camden