

Update from the Mayor of London on COVID 19 -31 March

- The Mayor is leading a coordinated city-wide response to coronavirus, alongside the Government, the NHS, Public Health England, local councils and other public agencies, through the Strategic Coordination Group (SCG). The SCG is chaired by John Barradell, Town Clerk City of London and co-chaired by Dr Fiona Twycross Deputy Mayor Fire and Resilience, Eleanor Kelly Chief Executive Southwark Council and DAC Laurence Taylor Metropolitan Police. The SCG is co-locating at the London Fire Brigade headquarters at Union Street.
- The SCG is now providing a service to help answer questions about its operations from London politicians. Elected representatives can contact the Elected Assembly Communication Unit directly at SCGElectedAssemblyCommsUnit@cityoflondon.gov.uk where the team will aim to respond to the individual as quickly as possible.
- Sadiq continues to call on all Londoners to follow the instructions to stay at home. It is vital that all stakeholders in London continue to amplify this message.
- Public transport usage in London continues to fall every day. TfL is running the maximum amount of tube and bus services possible – as nearly thirty per cent of London Underground staff are currently either sick or self-isolating. Tube use today is down more than 90 per cent compared to the same day last year, and a further 18 per cent down on Friday.
- The new, temporary, Nightingale Hospital at the ExCel Centre will begin operations this week. This will initially provide 500 beds equipped with ventilators and oxygen, but could eventually be expanded to 4,000 beds. Team London volunteers will be supporting NHS operations with signposting and orientation this week.
- Sadiq is in regular contact with the Metropolitan Police Commissioner, Cressida Dick, and other senior officers about enforcement of the Government rules. The Commissioner has been clear that the Met will take a common-sense approach to enforcement.
- The Mayor has made representations to Government on a number of issues this week, including speeding up the supply of PPE to NHS staff, care workers and other critical workers, pausing the 'no right to public recourse' condition to help the most vulnerable Londoners, rapidly expanding coronavirus testing capacity, ensuring that nobody becomes homeless or is evicted as a result of the virus, and providing greater clarity on which sectors should be continuing to go to work during this period. He has also called on the government to remove the five-week wait for universal Credit support by introducing an automatic, non-repayable advance payment from day one so the most vulnerable are not pushed into debt.
- Sadiq is in regular dialogue with key London stakeholders including business leaders, trade unions, the voluntary sector, faith groups and others to develop our understanding of exactly what additional support Londoners need through this crisis.

Topical issues

Sadiq op-ed in the Sunday Telegraph

Our country is in the midst of the biggest health, social and economic crisis since the Second World War – and it will take another war-time national effort to overcome it.

Our most immediate priority is to save as many lives as possible. As we have seen with devastating consequences in Italy and Spain, the biggest threat to life will come if our hospitals are overrun – with

too few beds and not enough equipment to treat severely ill patients. Our doctors and nurses should never be forced to choose who lives and who dies.

London is ahead of the rest of the UK in terms of the spread of the virus because of our global connectivity and closer-living. And I'm working hand-in-glove with the Government, the NHS, Public Health England and other public services to lead a fully joined-up response.

Some of our hospitals in London are already accelerating towards their capacity limits. That's why it's so crucial that we all strictly follow the rules so that we can buy our brilliant NHS staff the time they need to save lives. This means everyone staying at home, apart from the very few exceptions the Government has set out.

Perhaps more than any other crisis our country has faced, every single person has a pivotal role to play. This is truly a collective effort, with our country now coming together for this fight in a way we have not seen for many decades. The conflicts and disagreements that divided society just a few weeks ago are being cast aside. The virus doesn't care whether you are young, old, rich, poor, a southerner, a northerner, a Remainer or a Brexiteer – we are all at risk.

We should take pride and hope from the incredible sense of social responsibility and selflessness that has taken hold across Britain. Like with the two London students - Connor Tugulu and Thomas Buckley - who have set up a nationwide network to support NHS staff. Or the #viralkindness postcards pushed through people's letterboxes, offering support to neighbours who are self-isolating. And, of course, like the nearly one million people who have already responded to the Government's plea to help the NHS. During this time of national suffering, we can take solace from the fact that our society remains as strong as ever.

We can also take pride in our great British entrepreneurs, businesses and universities for offering their time, resources and world-class expertise in a true demonstration of British spirit - whether it's helping to produce ventilators or working on new treatments.

But our greatest admiration and thanks must go to the heroes on the frontline, particularly the brave NHS and social care staff, including those who have come out of retirement to help, who are putting themselves at risk. This week's demonstration of our appreciation - through the moving 'clap for carers' – is the very least we can do, and we must continue to show them our gratitude during this crisis and beyond.

We must also thank all the other critical workers who are keeping things running so our NHS staff can concentrate on saving lives. From police officers and firefighters to refuse collectors, delivery workers and shop workers, this is a national effort that simply would not work without their efforts.

As the Mayor of London, I'd like to particularly thank our Transport for London staff who are keeping the public transport network moving under extraordinarily difficult circumstances. We are running as many tube and buses as physically possible, but nearly a third of our TfL staff are now off sick or self-isolating themselves. The vast majority of Londoners are following the rules, which means the use of the Tube has dropped by more than 90 per cent. But we still need more people to stay at home to ensure our critical workers can travel safely.

At times of true national emergency, party politics is put to one side. There has been good co-operation in recent weeks between City Hall in London and ministers and officials across government, as well as with local councils of all parties, to co-ordinate our response. In particular, I've been working closely with the Prime Minister, Boris Johnson, and I'm sure I join the whole country in wishing him a speedy recovery.

I want to be honest that we are still some weeks away from the peak of this crisis. In the coming days, the new NHS Nightingale hospital at the ExCel exhibition centre in London will open, which will hold up to 4,000 critical care beds. The work to get this new hospital up and running with the help of military planners is an incredible feat. But the fact we will need this extra capacity, and more, so soon shows how tough this is going to get.

Our country has been through difficult times before and we have always come through them by staying united, pulling together and utilising our resourcefulness as a nation. We should be proud – and it gives me great hope - that we are doing the same again now. This fight is going to take everything we've got.

Self-employed workers

Responding to the Chancellor's announcement of support for self-employed workers (Thursday March 26) Sadiq Khan said:

"Last week the Chancellor announced a major package for those in direct employment and I'm pleased the Government has finally come forward with proposals to help the self-employed. Today's announcement is welcome and will help millions of people - although it will be a big source of concern to families struggling to make ends meet that they'll have to wait until June for this support.

"There also remain concerns that many of London's self-employed and freelancers could be excluded. In London, the costs of living – especially housing and transport costs – are higher than elsewhere, and so higher than average earnings do not provide the same financial safety net as they do in other parts of the country.

"There is still a lack of support available for people right now. Whether applying for Universal Credit or accessing this new support, having to wait weeks or even months risks leaving people unable to pay their bills and put food on the table over the coming weeks. Many people have seen their work fall off already in the past weeks, and now must wait until June.

"I will continue to urge the Government to provide the right levels of financial help to people as soon as practically possible."

TfL usage

Statement from the Mayor of London on TfL usage, Wednesday March 25:

"I'd like to thank all Londoners who have followed the rules today and stayed at home. TfL's early-morning data suggests that Tube travel is down by an additional third compared to yesterday and bus travel down by an additional 20 per cent. Tube ridership was already 88 per cent down yesterday compared to the same day last year and bus ridership 76 per cent down.

"However, we still need more Londoners to do the right thing and stay at home. Nearly a third of TfL's staff are now off sick or self-isolating – including train drivers and crucial control centre staff. Many of them have years of safety-critical training in order to run specific lines – so it is simply not possible to replace them with others.

"TfL will do everything possible to continue safely running a basic service for key workers including our amazing NHS staff, but if the number of TfL staff off sick or self-isolating continues to rise – as we sadly expect it will – we will have no choice but to reduce services further.

"TfL are taking targeted measures to control the flow of passengers at the stations that remain the busiest. This includes reducing the flow at the gate lines with the support of the 500 British Transport Police who are now deployed across the rail network, opening different routes to platforms and turning off down escalators to slow the flow of people to platforms.

"We have worked with national rail services to ensure some trains do not stop at the busiest London Underground interchanges at peak times. The reduction in services by national rail services on Monday meant that there was increased overcrowding for short periods of times as passengers arrived on fewer trains.

"TfL have also emailed 4.5 million passengers telling them not to use public transport unless absolutely necessary, and have increased signage and public announcements at key stations – including translating them into 13 languages.

“It remains the case that too many of the people using TfL services at the busiest times work in construction. I repeat my call on the Government to ban non-safety construction work during this period, as TfL did yesterday. We also urgently need more financial support for the self-employed, freelancers, those with no recourse to public funds and those in insecure work. In the absence of Government action, we are working with the Construction Leadership Council to try and spread the start times of work on the biggest sites in London.

“Finally, I would like to give my immense personal gratitude to every single member of TfL staff. You are doing our country a great service at this time of national emergency by ensuring our NHS staff and other key workers are able to get to work and save lives. Thank you.”

Construction workers

Sadiq is clear that unless construction work is safety-critical it should not continue. He is extremely concerned that the Government is still refusing to ban non-emergency construction work during this period, as the Scottish Government has done. If construction is taking place for a safety reason, it's critical and it should carry on. However, a lot of construction isn't critical or essential.

Sadiq made that point forcefully and clearly at last week's COBRA meeting to the Prime Minister. The Government is sending mixed messages on this.

Deputy Mayor for Planning, Jules Pipe, has written to various construction firms and members of the London Infrastructure Group asking that only essential works are taken forward at this time. This group includes CEOs of London's infrastructure companies (transport, utilities, digital connectivity), major projects (HS2, Tideway) as well as representatives for the Civil Engineering Contractors Association (CECA) and the G15 group of housing associations.

City Hall is working with the Construction Leadership Council to try and spread the start times of work on the biggest sites in London to ease the impact on public transport, but the government must act immediately.

TfL and Crossrail will be bringing all project sites to a temporary stop unless they need to continue for operational safety reasons. Essential maintenance of the transport network will continue. Development on GLA land is also doing safe shutdown.

This is being done to ensure the safety of construction and project teams and also to further reduce the number of people travelling on public transport. Consideration will be given to the impact on workers, particularly those who are on low incomes.

City Hall Action

Health

London is ahead in terms of the current pandemic. Hospitals across the capital are working together to organise critical care for patients with COVID-19 – as they do during periods of pressure, for example in winter. Critical patients are not being turned away.

This kind of co-ordinated, flexible response is one of the NHS's strengths.

Sadiq continues to pay tribute to the great work of all NHS staff and urge the public to play their part too, by following all the latest advice.

To help with the pan London effort, City Hall's health team:

- Is supporting the London response to the COVID-19, working closely with PHE, the NHS, London Councils, professional networks, the London Resilience Partnership, and London Association of Directors of Public Health, including offering mutual aid to support the London-wide health protection response.

- Has set up a task and finish group to identify the response needed to support vulnerable groups.
- Is providing leadership and co-ordinating the London response to ensuring the public health system is resilient.

Transport

TfL travel – The number of people using the Tube and rail services has plummeted by well over 90 per cent. This is essential for ensuring that vital workers in the NHS and other critical services can get to work safely.

Sadiq is clear – no one else should be travelling. He has been calling on people to do the right thing, abide by the rules, stay at home and not use public transport.

With nearly a third of Tube staff now off work, including those sick or self-isolating, it is not possible to run more Tubes or buses. TfL staff are working incredibly hard to provide safe transport for critical workers. Those making non-essential journeys are putting themselves and others at risk.

Core communications including station PA announcements are being used to inform customers of TfL's focus on helping critical workers to make essential journeys. Key messages have been translated into 13 other languages for posters and PA announcements. TfL is also working with boroughs to communicate targeted messages, such as local foreign language radio stations and has put up new posters in around 30 'hotspot' stations discouraging all but essential travel and asking essential workers to avoid peak times.

The British Transport Police (BTP) have confirmed that they will be patrolling stations, supporting railway staff and reminding the public of the urgent need to follow the government advice that only those making essential journeys for work should be using the Tube and rail network. They are supporting new queuing systems at the five busiest stations.

As mentioned above, work in conjunction with Crossrail and on all project sites, unless they need to continue for operational safety reasons, will be suspended as soon as it is safe to do so.

Suspension of all road user charging schemes (ULEZ, Low Emission Zone, and Congestion Charge) - London's roads should only be used for essential journeys. To help our critical workers get to work and for essential delivery activity to occur, TfL has temporarily suspended the Congestion Charge, ULEZ and Low Emission Zone from Monday March 23. This is to allow London's key workers to focus on the critical work that they're doing in helping to tackle the COVID-19. It will also assist essential delivery activity, such as to supermarkets and pharmacies.

The charges will be suspended for as long as needed to respond to this unprecedented national crisis. However, this is a temporary suspension and when the Government's advice changes, the charges will return as normal.

Ensuring a reliable TfL service for critical workers - TfL is now solely focussed on ensuring critical workers can move around. A total of 38 Underground stations are now closed until further notice, and there is now no service on the Waterloo and City line, Circle line or Night Tube.

Enhanced cleaning on the TfL network – As of March 24 a new, longer-lasting-anti-viral fluid on the Tube which kills viruses and bacteria on application is being used. Testing of similar disinfectant is ongoing on buses, London Overground, DLR and Trams, with a view to introducing its use as soon as possible. This is in addition to the introduction of an enhanced cleaning regime on the Tube at the beginning of March.

Free use of Santander Cycles – NHS workers care staff and police officers are being given codes to use Santander Cycles for free for journeys under 30mins and docking stations near hospitals are being prioritised to ensure bikes are available.

Sick pay for Tube cleaners - Sadiq has pledged that all of TfL's cleaners will receive a full shift rate of pay for the duration of their isolation period to ensure nobody cleaning the Underground network feels under pressure to come to work if they or someone in their family is ill and need to self-isolate.

TfL has enacted rent relief measures, including:

- 100 per cent rent relief for all small and medium businesses on TfL's estate from March 25 for the next three months
- 100 per cent rent relief for all tenants who operate in any closed London Underground stations
- Working with larger businesses to agree bespoke packages of support

Housing

Protection for rough sleepers – Londoners sleeping rough are being given vital protection from COVID-19 as Sadiq, with support from the Government, is block-booking hotel rooms in which they can self-isolate for 12 weeks. Last night (Monday 30th March), 487 sleepers were safely accommodated in hotels, to enable them to follow Public Health and other Government guidance regarding self-isolation. Along with rough sleepers accommodated in self contained units as part of our overall service offer, 534 rough sleepers were accommodated last night.

We know that councils are under huge pressure, and City Hall will continue to work them, the sector and the Ministry of Housing, Communities and Local Government, to identify others sleeping rough and ensure everyone gets the support they need. The Mayor's emergency response is being provided with the backing of the Government, which – with the Mayor – has provided funding to kickstart this work.

General housing asks - Letter to Rt Hon Robert Jenrick MP, Secretary of State for Housing, Communities and Local Government

On Wednesday March 25, Sadiq wrote to Robert Jenrick welcoming the measures announced by the Government last week to protect UK tenants and homeowners from the economic impact of the COVID-19, including the three-month mortgage holiday for homeowners and increases to Local Housing Allowance rates to support rental payments.

However, he expressed concern that these measures do not adequately protect the housing needs of all Londoners against the impacts of the crisis. To address these matters he has urged the Secretary to:

- Ensure that nobody falls into debt or becomes homeless as a result of the impacts of COVID-19.
- Reduce the number of households who are living in accommodation that may exacerbate the transmission of the virus.
- Support local authority services with a responsibility to assist people facing or experiencing homelessness.

He has also requested that the Secretary considers introducing temporary measures to grant maximum flexibility to the GLA to utilise funding provided by MHCLG given the potential impacts of the crisis on housing delivery in London.

Support for renters - Sadiq is calling for the Government to ensure that the welfare benefits system is set up to cover, in full, the rents of private tenants unable to pay them due to COVID-19.

He welcomed the Government's announcement that they would ban evictions during this period, but the measures in the Coronavirus Bill still allow landlords to serve eviction notices to tenants, with an increased notice period, and the reliance on landlords and tenants agreeing rent repayment plans is unrealistic.

Business

Trade Unions – On Monday 23 Sadiq held a call with trade unions to discuss what more can be done to protect workers throughout the COVID-19 outbreak.

Working closely with business and the community – Sadiq continues to speak with business leaders to hear their concerns and what needs to be put in place to protect employers and workers. He has offered support through a new London Growth Hub, with current promotional activity to encourage business resilience among London-based SMEs being moved to promote COVID-19 preparedness and support.

Before the Chancellor made his announcement of support for the self-employed, Sadiq called on him to announce a major package of support for the 5 million self-employed in the UK, those in the gig economy and people on zero hours contracts. This is due to the pressure many felt that they were under to ignore the strict health advice and work through illness to put food on the table, risking their own health but also the health of others by continuing to travel on public transport.

Lobbying government to ensure suitable financial support for businesses, workers and the most vulnerable– Sadiq is continuing to call on the Government to offer more support for businesses and for workers, particularly for self-employed, those in the gig economy and freelancers. He is urging the Government to provide urgent reform of the welfare system, and ensure that there is no delay in providing the support.

Pay it Forward - The GLA is working on a 'Pay it Forward' Crowdfunder campaign to assist SMEs with cashflow issues.

The GLA is also exploring the following:

- Identifying sector-specific issues where London Growth Hub support could be utilised through direct delivery or funding to partners to increase existing support capacity.
- Repurposing existing growth funds to provide emergency grant or loan funding to London's small businesses and sole traders.

Flexibility on grant funding - in recognition of the fact that grant delivery is likely to be impacted, the GLA has signed up to the London Funder Statement stating that in these exceptional times we are committed to adapting activities and providing financial flexibility to organisations we fund.

Support for vulnerable Londoners

- On Monday March 30, Sadiq wrote to the Prime Minister demanding that the no recourse to public funds condition is suspended to allow vulnerable Londoners to access support. He also asked for the removal of the five-week wait for Universal Credit support by introducing an automatic, non-repayable advance payment from day one.
- City Hall is highlighting the real risk to low income Londoners through loss of earnings, inadequacy of statutory sick pay, reliance on universal credit. It is essential the Government changes the way the system operates e.g. suspend sanctions and deductions during the outbreak.
- City Hall is bringing together local authorities food policy leads to look at food supplies including emergency food supply sources such as food banks as well as exploring support for local authorities as well as local mutual aid groups with advice on health, communications, safeguarding and practicalities.
- Many migrant groups are at risk and being offered no provision, especially those with No Recourse to Public Funds. We are advocating for these Londoners. The EU hub has been updated to provide with info for EU Citizens and we are considering doing something similar for Citizens of non-EU countries.

The Met Police & LFB

Sophie Linden, Deputy Mayor for Policing and Crime, responding to the announcement of new enforcement powers for the police said (Thursday March 26):

“Our hardworking police officers continue to be out patrolling our streets and keeping Londoners safe during this challenging time for our city. The Met is engaging with Londoners and with businesses across our capital to explain the new instructions to keep everybody safe.

“The Met Commissioner has been absolutely clear that her officers will use the new enforcement powers from today onwards if Londoners and businesses do not heed the rules, but only if necessary. We have found the majority of Londoners have taken the instructions seriously and are staying at home, but it’s really important that as Londoners, we all have a role to play in ensuring we follow the rules on social distancing. If we don’t, many more people will die.”

Retired officers – The Metropolitan Police Service is calling on retired officers to consider returning to serve London once more, as well as asking those nearing retirement to stay on.

The Commissioner, Cressida Dick, is writing to all former Met officers who retired within the last five years, to ask them to re-join the Met either in a paid or voluntary capacity. The Home Office has confirmed that they intend to make changes to the tax and pension arrangements, so that more officers are likely to respond to this call. The process has been streamlined to mean re-joiners can quickly return to the streets of London.

Operation Sceptre - The Met Commissioner went out in Battersea on Tuesday March 24 as part of Operation Sceptre, the ongoing anti-violence activity.

The Met anticipates the public and business in London will want to adhere to the new restrictions to help reduce the spread of COVID-19. They have good relationships with London’s communities and will maintain their policing stance encouraging adherence to the new measures.

Working alongside the emergency services - Sadiq remains in close contact with the police and fire commissioners and their teams to ensure plans and resources are in place to serve London. This has also included bringing together senior officials and health specialists to review preparations.

Warning from the London Fire Brigade of increased risk of fire as people work from home - The London Fire Brigade has issued a warning of the potential for more fires as people adapt their daily routines, calling for people to think, take action and avoid becoming a further casualty for the NHS. Firefighters are warning that common causes of fires in the home such as cooking, smoking, electrical items and heating sources could become even more prevalent as people are spending more time indoors than usual. **You can read their advice [here](#).**

Culture, sport and major events

London Borough of Culture – In response to the crisis, the borough of Brent is rescheduling its London Borough of Culture programme until later in 2020. The Lewisham London Borough of Culture programme will move to 2022 and Croydon’s programming will remain scheduled for 2023.

Culture at risk – Sadiq has responded to a call for urgent support to help music venues who are seeing a significant drop-off in sales and cancellation of events by providing a small grant of £10,000 to the Music Venue Trust.

Pride - It is with a heavy heart that Pride in London is announcing the postponement of the Parade and associated events that were due to take place on Saturday 27th June 2020, with a new date to be announced in due course.

Major League Baseball (MLB) - MLB has taken the decision to cancel this summer’s London Series. While this will be disappointing for baseball fans, Sadiq is clear this is absolutely the right decision - the health of fans, players, officials and the general public must be the priority.

Environment

Recycling - London's councils, and those responsible for collecting and processing our recycling and waste, are working hard together to provide the best possible service while dealing with the COVID-19 crisis. **Londoners need to help to make sure services can continue to be delivered as efficiently and safely as possible, tips on how to do this can be found [here](#).**

Parks and green spaces – London's parks and green spaces are crucial, but to ensure they stay open for everyone to use, Londoners are being reminded that they must follow the Government's rules to stop the spread of COVID-19. Even when exercising, Londoners should be minimising time spent outside of the home and ensuring that they are 2 metres apart from anyone outside of their household.

Skills and Education

The GLA is working closely with the Department for Education and Mayoral Combined Authorities to explore funding approaches to support learners and Further Education providers. This includes flexing the rules around payments and performance management for the devolved Adult Education Budget.

Helping schools - City Hall is collating London specific resources that can help teachers working remotely and parents or carers who are home-educating.

Utilising the Young Londoners Fund network - Information has been requested from Young Londoners Fund projects on how COVID-19 has affected their services.

Supporting vulnerable young Londoners - The GLA Education and Youth Team are sharing good practice with the Violence Reduction Unit and MOPAC on how to support vulnerable children and young people throughout the crisis.

Mental health provision - Thrive LDN is coordinating the public mental health response with partners to support the mental health and resilience of Londoners. London's digital mental wellbeing service, Good Thinking, is working with Thrive LDN to provide a comprehensive digital support offer for Londoners.

International Cooperation

Information sharing - Sadiq's team has been in dialogue with cities around the world to share information on the varying measures different cities, states and countries are implementing to restrict the spread of the COVID-19.

They are sharing ideas and lessons about what city authorities can do to support London's citizens, businesses and civil society through these difficult times. London will continue to play a prominent role in cooperating with other cities and stands ready to support other cities wherever possible.

Media, social media

- Sadiq wrote an op-ed in the Telegraph over the weekend, you can read it here: [More Londoners must stay at home so the Tube is safe for critical workers](#).
- Sadiq took part in #ClapForCarerson Thursday 26 to thank our incredible NHS workers for their hard work at this difficult time. You can see his video [here](#).
- Sadiq wrote an op-ed in the ipaper on Wednesday 25 imploring Londoners to please stop using public transport unless they absolutely must. You can read it [here](#).
- Sadiq did a media round on Tuesday 24 March in response to the Government's announcement of unprecedented new measures restricting everyday life to try to stop COVID-19 spreading the previous evening. He appeared on [BBC Breakfast, 5 Live, the Today Programme, BBC Radio London and ITV London](#). [He also explained the new measures and their importance in a video on social media](#).

- Sadiq was on Andrew Marr last weekend discussing the importance of following social isolation instructions. You can watch his [here](#).

Marketing

Stay at home instructions - Sadiq has been working with partners to amplify the “stay at home” instructions and ensure that they are received by hard-to-reach communities and has also been prominent in the public recognition of heroic contributions by our frontline health-workers.

Volunteering - The GLA has had a high volume of offers of help from Londoners, and whilst promoting the government’s call for volunteers, is also developing online resources to ensure that people can help in their local communities whilst still adhering to the priority public instructions. The GLA's first request to those who want to help others is that Londoners pledge to “stay home, save lives and share this message” as widely as possible.

What you can do to help

City Hall is hard at work, developing and establishing new structures to support Londoners and to improve the city’s resilience at this difficult time. You can help by promoting these services:

- **Volunteering:** There has already been a fantastic community response to coronavirus with lots of volunteering going on at a local level. **Information on how Londoners can safely support themselves and their communities during this time can be found [here](#).** Also available is a list of remote volunteering opportunities by borough.
- **Mental Health:** London’s digital mental wellbeing service, Good Thinking, is working with Thrive LDN to provide a comprehensive digital support offer for Londoners. **You can access their resources [here](#).**
- **Employment Rights Hub:** Many people are concerned about the financial impact of self-isolating or taking time off work. The Mayor’s Employment Rights Hub has the latest information about what those who may be concerned about their rights are entitled to. **You can access, and point those who may be concerned, to the Hub [here](#).**
- **Free advice from the Good Growth Hub:** Advisers are offering businesses a one-hour phone call or Skype meeting to discuss the impact of COVID-19 on their operations. These sessions can be accessed via the new portal set up to support London-based businesses and employers to manage and mitigate their exposure to COVID-19. **The Hub can be accessed [here](#).**
- **EU Londoners Hub:** City Hall’s EU Hub has been updated again to provide information for EU Citizens in these uncertain times. City Hall is considering how to roll out similar advice to Citizens of non-EU countries. **The EU Londoners Hub can be accessed [here](#).**
- **COVID-19 updates and guidance hub:** City Hall has created an online FAQ hub with the latest Government information about how the crisis affects Londoners. **The online FAQ Hub can be accessed [here](#).**